



Tech
Creative
Production

Just imagine

NETWORK ORDER FORM FOR:

FIECC HALL 1&5

FARNBOROUGH 2025



At Farnborough we provide a free 5Mbps WIFI which is suitable for basic browsing, social media and email.

This rate card is just a small selection of the most ordered requirements

Contact DBpixelhouse at: [+44 \(0\)345 226 3083](tel:+44(0)3452263083)

HARD WIRED CONNECTIONS

> Our team have a huge amount of experience delivering internet and network services across the globe. Our system at Farnborough is amongst the fastest and most flexible in Europe.

Please see: www.farnborough.com/exhibitor/exhibitor-services/technical-support

We will be delighted to help with your requirements, no matter how simple or complex. Please call us for overall event services.



We can provide:

	Cost (£)
3 Mbps	528
5 Mbps	734
10 Mbps	983
15 Mbps	1412
20 Mbps	1800
30 Mbps	2541
40 Mbps	3240
50 Mbps	4236
Static Public IP address	56
Vlan terminated in a CAT 5 with an RJ45	282
VoIP phone line inc. handset & £30 of calls	333

> Note: by default internet bandwidth is behind our Firewall.

We provide: 1 x RJ45 connection and a pool of 200 DHCP LAN IP addresses.

The order deadline for hardwire connections is 2 weeks before the start of the event. 20% surcharge will be added to orders after this date, and installation cannot be guaranteed.

Please note, all costs shown include install and derig only, no dedicated support.



NETWORK EQUIPMENT

> Connectivity within exhibitions is an ever growing demand and we can help you to set up the perfect network to connect with clients.



We can provide:

	Cost (£)
8 Port Switch	53
24 Port Switch	80
24 Port Managed Switch	127
48 Port Managed Switch	148
Ruckus Access Point	127
4 Port Router	42



Wireless Internet Connection (WLAN)

£34 Per Day

- Internet access for your device via Farnborough International Exhibition & Conference Centre Wireless LAN, up to 10Mbps

We can provide:

1 x Username and Password for 1 device only

No. of Devices

No. of Days

You require:

Suitable computing device with Wireless LAN card for 1 user only (inc. drivers / utilities)

Cost

£





Wireless Hotspot (Hotspot 10)

£611 (for entire event, max 7 days)

- Internet access for your device via Farnborough International Exhibition & Conference Centre Wireless LAN, up to 10Mbps

We can provide:

1 x Username and Password for 10 concurrent users

Quantity

You require:

Suitable computing device with Wireless LAN card (inc. drivers / utilities)

Cost

£



Wireless Hotspot (Hotspot 50)

£2711 (for entire event, max 7 days)

- Internet access for your device via Farnborough International Exhibition & Conference Centre Wireless LAN, up to 10Mbps

We can provide:

1 x Username and Password for 50 concurrent users

Quantity

You require:

Suitable computing device with Wireless LAN card (inc. drivers / utilities)

Cost

£



Wireless Hotspot (Hotspot 100)

£4744 (for entire event, max 7 days)

- Internet access for your device via Farnborough International Exhibition & Conference Centre Wireless LAN, up to 10Mbps

We can provide:

1 x Username and Password for 50 concurrent users

Quantity

You require:

Suitable computing device with Wireless LAN card (inc. drivers / utilities)

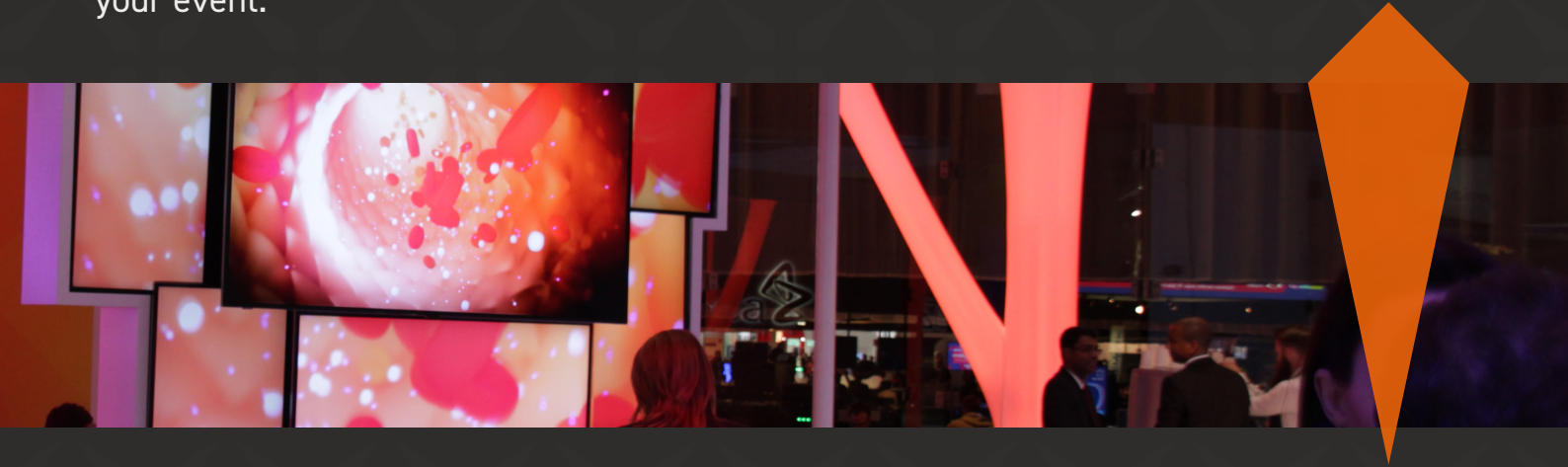
Cost

£

TECHNICAL SUPPORT

> Have your own dedicated, on-site support from 08:00 - 18:00.

Make use of our event and network professionals with support during and in set-up for your event.



We can provide:

Dedicated IT technician per day (includes expenses)

Cost (£)

800

Additional IT Services

Call Us

> Wireless services **cannot** be fully supported in the presence of **interference**.

- Our wireless system is compatible with 802.11a/n.
- please make sure you use a device that operates on the 5GHz frequency (802.11a/n), as this is less affected by the type of interference found in an exhibition space.

VAT Number

SUB TOTAL
(exc. VAT)

20% VAT

SUB TOTAL
(inc. VAT)

£

£

£

> Orders will **not** be accepted without an **authorised signature** on the following page.

> Contact us for large conferences & events:

+44 (0)345 226 3083 | networks@dbpixelhouse.com



- DBpixelhouse deliver wireless network services (Wi-Fi) using our leading-edge infrastructure. We deliver the very best possible wireless connectivity, given the prevailing environmental conditions throughout the venue.
- All wireless services, regardless of location or service provider, are susceptible to interference. This can lead to loss of connectivity, slow network traffic and poor performance.
- Currently, wireless technology is not capable of providing a guaranteed level of service (without a strictly enforced policy that maintains a clean airspace) in a challenging event environment which is affected by sources of interference that vary from event to event.
- Wireless services cannot be fully supported in the presence of interference.
- We will ensure that all of the DBpixelhouse wireless infrastructure is fully functioning, but cannot support beyond this point.
- Alternative fully-supported, cabled services are available from our standard order form.

> I acknowledge and accept that any device I connect the DBpixelhouse Wi-Fi 5Ghz compatible and any ordered wireless services are subject to interference and cannot be fully supported.

> Refunds will not be considered due to the effect of interference or the device(s) being 5Ghz incompatible

Authorised Name:

Company Name:

Authorised Signature:

> Please contact us if you have not received confirmation of your order within 7 days.

GRID POSITIONING FORM

> Please indicate the position & orientation of the internet connection on the grid.
Each cell represents 1m² please mark accordingly.

Neighbouring Stand No.

Neighbouring Stand No.

Neighbouring Stand No.

Neighbouring Stand No.

Stand Number

Stand Name

Raised Platform?

Height of Platform in millimetres



SUMMARY

> This order is accepted on the understanding that full Venue Services Terms and Conditions apply (available upon request)

- American Express and Diners Card will no longer be accepted as a payment method.
- Delivery of orders cannot be guaranteed unless received 21 days before event tenancy.
- DBpixelhouse will not be liable for any consequential or other direct or indirect loss suffered by the Customer howsoever caused.
- Refunds will only ONLY be given if written cancellation is received not less than 14 days prior to tenancy (Subject to an administration charge of 50%).
- Power and power distribution are not included, nor provided by DBpixelhouse.
- Connection to the DBpixelhouse network (LAN) will only be allowed if the customer is in accordance with the IT & Communications Connection Policy

Client Details - Orders **cannot** be processed without this information.

Title	<input type="text"/>	First Name	<input type="text"/>	Last Name	<input type="text"/>
Email	<input type="text"/>	Company	<input type="text"/>		
Address	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Postal / Zip Code	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Country	<input type="text"/>	Telephone	<input type="text"/>	<input type="text"/>	<input type="text"/>



Invoicing Details

Company

Company No.

VAT No.

Contact

Telephone

Email

Address

Payment Details - Full payment **must** accompany this order.

> Payment Method

Purchase Order

PO Number



> DBpixelhouse Clean Air Policy - FIL 2025

As official suppliers of network connectivity at Farnborough we have a responsibility to ensure high quality connections are always available to exhibitors who have purchased services through the approved channel. Therefore, the following policy will be actively implemented by our DB Events Network Team throughout the period of the event.

> The only Wi-Fi networks allowed are those provided by DBpixelhouse Event Networks Team, or by exceptional agreement.

> Self-installed Wi-Fi networks are not permitted in Halls 1 & 5 at Farnborough.

Please note that you are not allowed to install or operate devices that transmit a wireless signal, as these can cause interference to the network services provided by DBpixelhouse at Farnborough.

> Below are examples of what is prohibited (the list is not exhaustive and other similar technologies should be counted as included):

- Clients own Wi-Fi access points (also known as Wi-Fi Routers)
- MiFi devices (4G & 5G Dongles)
- Beacons
- Any other device that uses the unlicensed 2.4 GHz or 5 GHz spectrum
- Mobile hotspots (sharing your mobile internet connection, thus creating a Wi-Fi network)
- MiFi devices (4G & 5G Dongles)
- Wireless microphones and / or cameras

> Please note all exhibitors must comply with DBpixelhouse's Clean Air Policy.

To ensure the best Wi-Fi experience, DBpixelhouse actively uses Wi-Fi scanning equipment to detect and shut down unauthorised Wi-Fi networks in exhibitor's stands and chalets. Unapproved Wi-Fi networks are the primary reason for poor service and network interference for those who have purchased authorised connectivity. By carefully managing the Wi-Fi network, we alleviate these risks and provide better connectivity for all exhibitors. **Unapproved Wi-Fi networks will be shut down**

> Outside Areas

Wi-Fi networks in outside areas, including chalets, may be considered in lieu of a management fee (£975). If authorised, you will only be allowed to broadcast on the 2.4 Ghz spectrum & use certain channels approved by DBpixelhouse.

> Have a special circumstance? Need an exception?

We understand that some exhibitors may require a special Wi-Fi network. If you have a specific business need, please contact DBpixelhouse at networks@dbpixelhouse.com to discuss your business requirement.

